Fort Bend ISD
Child Nutrition News

Student Free and Reduced Priced Meal Applications
Now APPLY online - Available Monday, August 19, 2013

The Fort Bend ISD Child Nutrition Department (CND) and Heartland School Solutions have partnered to bring parents and guardians the option of applying for meal benefits ONLINE! The applications can be entered from any computer with internet access at http://fortbendisd.heartlandapps.com. Computers will be available at various locations within the District and at the Child Nutrition Department’s Office.

Why use the Heartland Online Meal Applications system?

- It’s Safe, Secure, Private, and Convenient
- It’s available anytime and anywhere
- It has the highest level of data encryption available keeping information safe and guarded
- It is available 24/7 anywhere there is an Internet connection

This convenient service will allow a parent or guardian to go online and complete ONE application for ALL of their children attending Fort Bend ISD regardless of the campus location. When entering the application online, certain information is required such as:

- Student’s legal first and last name, birth date, campus with grade level
- Eligibility group Number for SNAP (food stamp number) or TANF (if any)
- Income with income frequency
- Adult household signature with the last four digits of their Social Security number
  - When “NO” Social Security number is available, indicate on the application “I do not have a SSN” to enable the application to be submitted

Providing additional information such as entering the Student ID number for each student:

- Provides the personal identification for quick matching within the Skyward Student Database
- Expedites the application process as it readily identifies the student(s) from the Skyward Student Database

Benefits for Parents or Guardians:

- Don’t have to depend on others forwarding the application to the CND for processing
- Can enter the application any time day or night
- Entering Student ID number provides the personal identification and will expedite the process
- Cannot submit an incomplete application; missing information is identified and shall be completed before the application can be submitted
- Shall have an electronic signature by an Adult household member 21 years or older
- Can print a confirmation number with date and time indicating the application was submitted to CND for processing
- Provides a summary page to be printed and retained by parent or guardian
  - Identifies all children included on the application
  - Allows all information entered to be reviewed for accuracy before submitting the application
- Applications are processed within 10 working days
- Letter shall be sent by the CND to the parent’s or guardian’s address on file in the Skyward student database
- Letters shall be sent using the US mail delivery system
- Letter shall contain the eligibility results, free, reduced-priced or denied

Benefits for the Campus:

- Campuses front offices do not have to forward paper applications to CND daily
- Teachers don’t have to handle paper applications in the classroom

Benefits to the Child Nutrition Department (CND):

- Online applications are loaded continuously for processing which expedites the entire procedure
- Response letters to parents or guardians are expedited
- Issuing of the student’s benefits are expedited